



Provider First Name Provider Last Name

Address

City, State, ZIP

Dear ODS Dental Medicaid Provider,

PacificSource's contract with the Oregon Health Authority (OHA) to serve as a Medicaid Coordinated Care Organization (CCO) in Lane County will not renew in 2026. This means PacificSource will continue to serve as a CCO in Lane County through January 31st, 2026. Please note that PacificSource will continue commercial operations in Lane County and both Medicaid and commercial operations in three additional regions throughout Oregon. Effective February 1st, 2026, Trillium Community Health Plan – an existing CCO in Lane County, will become the sole Medicaid CCO in Lane County. PacificSource, Trillium, and the OHA are working together on a transition plan to ensure members have coverage and access to care without interruption.

What this means:

- OHP dental benefits and frequency limitations for members transitioning from PacificSource to Trillium will remain the same.
- Members will be receiving a new OHP ID card from Trillium. Their OHP ID will not change, but the group number will be different.
- You will continue to submit all encounters and claims to ODS. Please be sure to include the updated group number starting February 1st, 2026.
- Please continue to utilize the ODS Benefit Tracker and begin to use the Trillium Provider Portal starting February 1st, 2026 to determine member eligibility.
- There is no need to cancel or deny OHP members future appointments due to CCO changes. PacificSource and Trillium have 100% dental network alignment in Lane County.
- All approved prior authorizations under the PacificSource dental plan will be honored during and shortly after the transition period.
- American Indian or Alaska Native members have the choice to not enroll in a CCO. Any members who are American Indian or Alaska Native must call OHA to select the Trillium CCO. If they do not call OHA for this change they will be enrolled in OHP Open Card and not with ODS.

The OHA created a dedicated page with more information regarding the transition and additional contact information. Visit: oregon.gov/oha/HSD/OHP/Pages/changes.aspx

We are here to help. Call ODS at (800) 342-0526 with questions regarding this change.

Thank you for the quality care you provide for our members.

ODS Community Dental